



### Overview

Presentation	The Software Support Contract provides 24x7 telephone technical support, all software updates that are available during the term of the contract and development of multi-vendor snmp device support. An individual software support contract is required for each StruxureWare Data Center Expert server appliance and license purchased.
Lead time	Usually in Stock

### General

Provided Equipment	1 Month contract
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### Offer Sustainability

Sustainable offer status	Green Premium product
REACH Regulation	<a href="#">REACH Declaration</a>
EU RoHS Directive	Pro-active compliance (Product out of EU RoHS legal scope) <a href="#">EU RoHS Declaration</a>
Mercury free	Yes
RoHS exemption information	<a href="#">Yes</a>
Environmental Disclosure	<a href="#">Product Environmental Profile</a>
Circularity Profile	<a href="#">End Of Life Information</a>
Optimized Energy Efficiency	Energy efficient product
Take-back	Take-back program available

### Contractual warranty

Warranty	18 months
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